



PRIVACY STATEMENT

LLF respects and honours the privacy of our stakeholders which includes our donors, partners, volunteers, patients and caregivers; and we are committed to protect your rights. If you are only browsing this website, we do not capture data that allows us to identify you individually.

1) Personal Data

Your personal data includes your name, NRIC, passport or other identification number, telephone number(s), mailing address, email address, bank account information, credit card information and any other information relating to you which you have provided us in any forms you may have submitted to us, or in other forms of interaction with you.

2) Collection, Use and Disclosure

As required, we will share the necessary data with the relevant Government agencies carrying out public functions (e.g. IRAS) so as to serve you in the most efficient and effective way, unless such sharing is prohibited by law.

We will NOT share your personal data with entities which are not authorised to carry out specific services and the sharing of your personal data is necessary in order for the entities to do so.

3) Confidentiality

To safeguard your personal data, all storage and transmission of personal data are secured with appropriate administrative control and security technologies. Only authorised personnel have access to the records and database.

4) Retention of your Personal Data

Your personal data will only be retained as necessary for the effective delivery of services to you, audit purposes and in accordance to the statutory requirements in Singapore.





5) Your Obligation and Rights

It is your obligation to ensure that all personal data submitted to us is complete, accurate, true and correct.

You may request to (a) access your personal data currently in our possession, (b) to correct or update your personal data. Upon necessary verification, we will update the records or furnish the information accordingly.

You may withdraw your consent for the collection, use and disclosure of your personal data in our possession by giving reasonable notice to us.

If you do not wish to receive any more appeal letters from us, you may withdraw or opt-out from our mailing list accordingly:

- (i) email us at service@llf.org.sg
- (ii) post your instruction/form to our office

6) How to Contact Us

For enquires or feedback on our data protection policies and procedures, please contact:

Data Protection Officer (DPO)
Leukemia and Lymphoma Foundation

10 Sinaran Drive #10-20 Novena Medical Center Singapore 307506



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